



For Immediate Release

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**CatManDo Inc. Finalizes Integration of Claims Management System
with IntegriClaim Estimating Software**

Tampa, FL. November 2009 – A few months after rolling out a brand new claims management system to its clients, [CatManDo, Inc.](http://www.catmandoinc.com), an independent property insurance adjusting company and Third Party Administrator (TPA) has completed the integration of the popular IntegriClaim property claims estimating software from [MSB](http://www.msb.com) with its CatTracks™ system which is powered by the [ClickClaims](http://www.clickclaims.com) claims management software system from EClaims. This fully integrated claims management system creates an end-to-end, time and cost savings process that starts with the initial claims filing all the way to settling the claims with the insurance carrier's policyholder. The efficient work flow, advanced management and reporting capabilities supports CatManDo's commitment to provide industry leading time-in-process and customer service performance to its clients.

“By creating automated interfaces between the estimating platform used by our field adjusters and CatTracks, that our inside staff use to manage and control the claims flow, all our users now work within a single system, eliminating a great deal of redundant work,” stated Steve Lugar, Executive Vice President at CatManDo. In addition, CatManDo has integrated CatTracks with each of their TPA clients' policy administration and claims management systems, providing seamless visibility of the entire claims process.

This infrastructure provides many benefits to various user groups:

- Claims assigned to CatManDo flow automatically from the carriers' systems into CatTracks, and then flow through to the assigned adjuster. This eliminates input error that occurs when claims information must be entered multiple times into disparate systems.
- The carriers inside claims managers gain full visibility of all adjusting activities, key claim milestones, documents and reports. This is accomplished using the client dashboard view within CatTracks. The flexibility of CatTracks can also be configured to push this same data through to the carrier's CMS if desired.
- Independent and staff field adjusters benefit greatly as well. All the claim information and data flows seamlessly to and from the field adjuster into the CMS, eliminating duplicate effort and human error.
- In addition to efficient workflow, this integrated system provides robust reporting capabilities that allow for solid analysis of key claims analytics by management staff at CatManDo and its clients.

MSB is the leading provider of building and cost information to the property and casualty insurance sector. EClaims has been providing a proven, effective process for electronic claims handling for nearly 10 years. CatManDo, Inc. a Tampa, Florida base firm, that handles property insurance claims and acts as a Third Party Administrator for property insurance carriers throughout the State of Florida, is contracted by insurance carriers to handle field adjustments and appraisals for both daily and catastrophic events. "Beyond just a superior claims adjusting tool that reduces time in process and errors, our new integrated system automatically captures and tracks data, giving us the ability to drill down on the data. This gives us and our client partners more detailed decision making information, and information is power. This is quite an accomplishment and has positively impacted our work flow." stated Chuck Ross, President of CatManDo, Inc.

[CatManDo Inc.](#) is a full service independent insurance adjusting company, providing accurate, cost-effective and reliable property insurance claims adjusting and insurance appraisal services to insurance carriers doing business in the State of Florida. The firm was founded in 2000 with the express purpose of providing a higher quality of claims service than is currently available. Known as the "Carriers' Adjusting Company," CatManDo utilizes years of inside insurance carrier experience and maintains a broad network of highly trained and experienced adjusters.

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