



**For Immediate Release**

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**CatManDo Inc. Completes Claims Management System Upgrade for  
Faster Processing and Better Reporting**

**Tampa, FL. July 2009** – [CatManDo, Inc.](http://www.catmandoinc.com) a Tampa, Florida independent insurance adjusting company that handles property insurance claims and acts as a Third Party Administrator for property insurance carriers throughout the State of Florida, has announced the completion of a major claims management system upgrade. This achievement culminates a 9 month effort to customize, pilot, and integrate [ClickClaims](http://www.clickclaims.com) claims management software that administers, tracks and processes both daily and catastrophic insurance claims for CatManDo's Third Party Administration (TPA) property insurance carrier clients as well as clients for whom it handles field adjustments, appraisals, and other independent task assignments. ClickClaims is a software product developed by E-Claim.com of Gretna, Louisiana. "Our vision includes a strong commitment to use best-in-class claims adjusting technology to enable us to provide superior customer service to our clients," stated Chuck Ross, President of CatManDo, Inc.

The new system is designed to handle the entire claims operation, with a comprehensive set of features that automate and improve every step of the claim handling process. CatManDo's customizations allow it to optimize the software to fit each carrier's claims model. The efficient work flow and advanced accounting and reporting capabilities support CatManDo's commitment to provide industry leading time-in-process and customer service performance to its clients. For example: All authorized users, including CatManDo adjusters and examiners, and carrier claims

staff, will be able to input claim log notes and upload documents directly to the claim file and view all claim activity and history in real time.

The system is expected to greatly improve clients' claims management and time-in-process tracking as well as provide comprehensive data and information back to clients to help them understand their policies and improve their underwriting abilities. "This system puts the technology side of our claims operations on par with most big carrier claims management systems, allowing us to bring robust claims handling and reporting capabilities to our client base that would prove too costly to build for themselves," stated Steve Lugar, Executive Vice President at CatManDo, Inc. "The flexibility of the software allows us to customize the system for each one of our clients, improve the speed of the claims processing in many areas and collectively reduce the costs to our clients." Carriers who will immediately benefit from the system include: Southern Oak Insurance, American Keystone Insurance, Commercial Insurance Alliance.

[CatManDo Inc.](#) is a full service independent insurance adjusting company, providing accurate, cost-effective and reliable property insurance claims adjusting and insurance appraisal services to insurance carriers doing business in the State of Florida. The firm was founded in 2000 with the express purpose of providing a higher quality of claims service than is currently available. Known as the "Carriers' Adjusting Company," CatManDo utilizes years of inside insurance carrier experience and maintains a broad network of highly trained and experienced adjusters.

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