



For Immediate Release

For additional information, contact:
Chuck Ross
cross@catmandoinc.com
813-793-3010
CatManDo Inc.
P.O. Box 89239
Tampa, FL 33689
www.catmandoinc.com

CatManDo Inc. Announces Upgrade of Claims Management System to Better Service Insurance Carriers and Policyholders

Tampa, FL. September 2008 – [CatManDo Inc.](http://www.catmandoinc.com), a Tampa, Florida independent property claims handling and third party insurance claims administrator, has signed a contract with E-Claims.com of Gretna, Louisiana to utilize their [ClickClaims](http://www.clickclaims.com), claims management software to administer, track and process insurance claims for their insurance carrier clients. CatManDo is now piloting and refining the system on select claims. Full implementation is expected sometime in the 2nd quarter of 2009.

CatManDo acts as a Third Party Administrator (TPA) for many of their insurance carrier clients. This involves managing all facets of the claims process including the determination of cause of loss, estimating the amount of damage caused by the loss and covered under the policy. “Automating our work flow with software such as this will help us improve the speed of the claims process and reduce costs for us and our clients”, stated Steve Lugar, Executive Vice President.

As an off-the-shelf, web-based claims management system, ClickClaims is built with the flexibility to handle the nuances of daily claims and the volume of catastrophe claims. The system is designed to handle the entire claims operation, with a comprehensive set of features that automate and improve every step of the claim handling process – from intake and dispatch to invoicing and payroll. CatManDo will be working with the ClickClaims development team over the coming months to customize many of the features to further improve the work flow and

accounting functionality. “Our carriers will have incredible real-time visibility with this new system,” stated Mr. Lugar. All authorized users will be able to input and upload claim log notes and documents directly to the claim file and view all claim activity in real time. The system is expected to greatly improve the management of client systems and time of process goals. In 2006 ClickClaims received the E-Fusion Award for claims management at A.M. Best’s Insurance and Technology Conference.

[CatManDo Inc.](#) is a full service independent insurance adjusting company, providing accurate, cost-effective and reliable property insurance claims adjusting and insurance appraisal services to insurance carriers doing business in the State of Florida. The firm was founded in 2000 with the express purpose of providing a higher quality of claims service than is currently available. Known as the “Carriers’ Adjusting Company,” CatManDo utilizes years of inside insurance carrier experience and maintains a broad network of highly trained and experienced adjusters.

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