



For Immediate Release

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**Independent Insurance Adjusting Firm CatManDo
Completes Important Disaster Recovery Simulation**

***Florida Firm Assures Data Integrity and Up-Time for Insurance Carrier Clients
During a Catastrophic Event***

Tampa, FL. August, 2010 – As an independent property insurance adjusting company and Third Party Administrator (TPA) that services insurance carriers and their policyholders, one can understand why it is so critical that the Florida based [CatManDo, Inc.](http://www.catmandoinc.com) maintain its operations when others are losing theirs. That is why it was so important that the firm successfully completed a full systems recovery based on a simulated catastrophic loss of all data and voice resources to its Tampa headquarters office. The test demonstrated the ability for CatManDo to bring all servers, workstations, and voice and data access back online in less than 48 hours using generator power, satellite links, and a 48 seat mobile office for its workers in the event of a catastrophic event. This demonstrated CatManDo's commitment to being there with mission critical information when it counts most for its clients and their policyholders.

Using the Atlanta-based test labs of [Agility Recovery Solutions](http://www.agilityrecovery.com) with whom CatManDo has been a member since 2006, management and technical staff from CatManDo successfully established a complete infrastructure and working environment that mirrored its operations. This included all of its servers and server applications, custom configured workstations with all necessary applications, a full working phone system with recognition of all incoming client lines that allow

proper answering protocols to be followed, and the provision of other necessary office machines and resources. In fact, all data from servers and network drives was recovered in less than 8 hours and full operations could have been launched from the Agility test labs.

Commenting on the test, Steve Lugar, Executive Vice President of CatManDo, stated that “we’ve subscribed to Agility’s services for several years now to provide us with this capability and periodically conduct tests but felt we needed to take the extra step of executing a full recovery plan with actual data and systems to ensure we could act with quickness and precision if the worst happens. When we went about choosing a disaster recovery partner, it was important that the company have the size, assets, and distribution channels in place to ensure response in any situation. We believe, and Agility’s track record indicated that they were the right partner for us,” stated Mr. Lugar.

In addition to providing independent claims services for many insurance carriers, CatManDo also acts as the Third Party Administrator for 4 firms which require it to provide everything from call-handling for initial loss notices all the way to cutting checks to the policyholder. It understands that the times and events that cause so much disruption for others are exactly the time when they need to be operating at peak efficiency. Chuck Ross, President of CatManDo stated, “this is just one of the steps we take to ensure that our clients can count on us to be there for them and their policyholders no matter what”.

Headquartered in Charlotte, N.C., Agility Recovery Solutions, a former division of GE with 21 years of disaster recovery and business continuity experience, is dedicated to creating and delivering innovative business continuity solutions that challenge the traditional industry barriers of scale, cost and complexity. As such, they provide comprehensive, packaged recovery solutions, consulting services and testing options to businesses across the United States and Canada. With distribution centers in Atlanta, GA, Phoenix, AZ and Toronto, Ont., Agility maintains \$35 million of technology assets. In addition, Agility has direct access to over \$100 million of additional equipment across North America through priority relationships with some of the world’s most-respected organizations.

[CatManDo Inc.](#) is a full service independent insurance adjusting company, providing accurate, cost-effective and reliable property insurance claims adjusting and insurance appraisal services to insurance carriers doing business in the State of Florida. The firm was founded in 2000 with the express purpose of

providing a higher quality of claims service than is currently available. Known as the “Carriers’ Adjusting Company,” CatManDo utilizes years of inside insurance carrier experience and maintains a broad network of highly trained and experienced adjusters.

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